Privacy notice NÁNÁSHŐ Kft.

We would like to inform NÁNÁSHŐ Kft.'s business partners that their personal data, i.e. the data necessary for the establishment of contacts prior to business activities, for the exchange of additional information necessary for business activities and for performance, will be processed as follows.

NÁNÁSHŐ Kft. is firmly committed to protecting the personal data of its partners. It also considers it important to respect the right of information self-determination of its partners, therefore, it treats personal data confidentially and takes the necessary security, technical and organisational measures to guarantee the security of the data.

The contract or agreement between NÁNÁSHŐ Kft. and the relevant contracting party may include the name and contact details of the individual party entering into the contract and the contact persons, as well as the name and contact details of the persons acting in the case in question, and any other information deemed relevant. NÁNÁSHŐ Kft. processes the data of the private individual contracting party in accordance with the legal basis for the performance of the contract as defined in Article 6(1)(b) GDPR (EU Data Protection Regulation 2016/679). The data of any other persons identified in the contract shall be processed on the basis of the legal basis of legitimate interest as defined in Article 6(1)(f) GDPR, solely for the purpose of the performance of the contract or agreement in connection with the performance of the contract or agreement. It is essential that the parties are able to communicate with each other in order to ensure the performance of the contract or agreement, therefore, NÁNÁSHŐ Kft. holds a legitimate interest in processing the data of the contact persons.

<u>Data controller:</u> the legal entity, which alone or jointly with others determines the purposes and means of the processing of personal data.

NÁNÁSHŐ Kft. (registered seat: 2040 Budaörs, Szabadság út 301, company registration number: 13-09-224479, court of registration: Company Court of Budapest District Court, tax number: 32162387-2-13) and Veolia Energia Magyarország Zrt. (registered seat: 2040 Budaörs, Szabadság út 301., company registration number: 13-10-041573, court of registration: Company Court of Budapest District Court, tax number: 10782004-2-44) are considered as data controllers with regard to the processing of personal data of NÁNÁSHŐ Kft.'s business partners.

Contact details of the data controller:

NÁNÁSHŐ Korlátolt Felelősségű Társaság

registered seat: 2040 Budaörs, Szabadság út 301.

telephone: +36 (52) 889 420 e-mail: titkarsag@veolia.com

Veolia Energia Magyarország Zrt.

address: 2040 Budaörs, Szabadság út 301. main telephone number: +36 (23) 806 100

e-mail: titkarsag@veolia.com website: www.veolia.hu

Data Protection Officer of Veolia Energia Magyarország Zrt.:

name: dr. András Szanyi

e-mail: adatvedelmi.felelos@veolia.com

postal address: 2040 Budaörs, Szabadság út 301.

Purpose of data processing: performance of contractual obligations and agreements

<u>Legal basis for processing:</u> article 6 (1) (b) of GDPR (2016/679 EU GDPR), performance of the contract, or article 6 (1) (f) of GDPR (2016/679 EU GDPR), legitimate interest

Scope of data processed:

- in the case of a contracting private individual: name, mother's maiden name, address, possible licence number, place and date of birth
- for a contracting contact: name, title, position, e-mail address, telephone number

<u>Data deletion deadline</u>: until the performance of the contract or agreement in question or until the limitation period, which is generally 5 years from the termination of the contract or agreement. If no agreement or contract is concluded, at the latest 1 month after the conclusion of the negotiations.

<u>Persons entitled to access the data are:</u> Managing director of NÁNÁSHŐ Kft., the person acting as the head of the relevant business unit, acting administrator, if necessary: the acting members of Veolia Energia Magyarország Zrt., IT Department, Legal Department, Finance Department, the acting member of the data processor.

<u>Data transfer:</u> data will not be transferred to a 3rd party. Exceptions are data transmission in response to a request from a public authority possibly to an auditing company or parent company. NÁNÁSHŐ Kft. will only disclose personal data if and to the extent that it is strictly necessary to fulfil the purpose of the request.

Data processors:

Name	Registered office	Tasks of the data processor
Intersoft Consulting Kft.	1125 Budapest, Tusnádi u. 17/A.	Therefore document management system support activity
Care All Kft.	1121 Budapest, Törökbálinti út 15. A ép. fszt.	Document management system support activity
Olivér Horváth dr. lawyer	7623 Pécs, Petőfi u. 54.	Drafting contracts, giving legal opinion on them

Possible consequences of failing to provide data: failure to conclude a contract or agreement

<u>Data security:</u> the data controller shall select and operate the IT tools used to process personal data in such a way as to ensure adequate data security. The data controller shall take appropriate measures to protect the data against, in particular, unauthorised access, alteration, disclosure, erasure or destruction,

accidental destruction, damage or loss, and inaccessibility resulting from changes in the technology used.

<u>Data subjects' rights:</u> the data subject may request information about the processing of his or her personal data, request the rectification, erasure or blocking of his or her personal data, except for mandatory processing, exercise his or her right to data portability and objection, and request the restriction of processing at the contact details of the controller.

The content of the concerned rights:

Right to access - to be informed about any personal data we process and to have access to that data.

Right to rectification - the right to request an amendment or update of personal data that is inaccurate or incomplete.

Right to deletion - the right to request the erasure of personal data collected.

Right to restriction - the right to request that we temporarily or permanently suspend the processing of all or part of personal data.

Right to object:

- the right to object at any time to our processing of personal data on grounds relating to particular situation
- the right to object to the processing of concerned personal data for direct marketing purposes.

The right to data portability - the right to request a copy of personal data in electronic format and the right to have personal data transferred for use in another party's service.

Right to be exempted from a decision based on automated decision-making - the right to be exempted from a decision based solely on automated decision-making, including profiling, where the decision taken would have a legal effect or similarly significant effect on you.

The controller shall provide the data subject with information without undue delay in response to a request for information or a data subject's objection or complaint about processing, within the time limits provided for by the applicable law. If necessary, taking into account the complexity of the request and the number of requests, this time limit may be extended as provided for by law. Where the data subject has made the request by electronic means, the information shall, as far as possible, be provided by electronic means, unless the data subject requests otherwise. If the controller fails to act on the data subject's request, the controller shall inform the data subject without delay and at the latest within the time limit laid down by law of the reasons for the failure to act and of the right to lodge a complaint with the data protection officer of the controller and with the data protection authority and to have recourse to judicial remedies.

Complaint to Veolia Energia Magyarország Zrt.'s Data Protection Officer

Should a problem arise with the processing of personal data, please contact the Data Protection Officer of Veolia Energia Magyarország Zrt. at adatvedelmi.felelos@veolia.com

Right to appeal to the courts

The data subject may apply to the courts for legal remedies. The data subject may decide to bring the case before the Court of the place of residence or domicile (contact details of the courts: http://birosag.hu). It is advisable to send the complaint to the data controller before starting any procedure.

Data Protection Authority proceedings

Complaints can be made to the National Authority for Data Protection and Freedom of Information:

Name: National Authority for Data Protection and Freedom of Information

Registered seat: 1055 Budapest, Falk Miksa u. 9-11.

Address: 1363 Budapest, Pf.: 9. Phone Number: 06 1 391 1400

Fax: 06 1 391 1410

E-mail: ugyfelszolgalat@naih.hu Website: http://www.naih.hu